

# JOIN OUR TEAM

WE ARE HIRING FOR:

# **BAR STAFF**

As part of the Bar Staff at Werklund Centre, you report to the Head Bartender on shift and Bar Operations Supervisor, enhancing the customer experience for patrons and guests.

You are a service-oriented professional with a strong background in serving alcoholic and non-alcoholic beverages, as well as concession snacks. Charismatic and friendly, you are proactive in ensuring the bar is stocked, clean, and organized.

With excellent communication skills and proficiency in processing transactions using a POS system, you contribute to the organization's success by delivering world-class customer service.



**Employment:** Part-time (Hourly) with flexible hours.

**Hours:** Evenings & weekends (with some weekdays) based on a schedule

of shows and events

Start Date: ASAP
Starting wage: \$16

Location: Calgary (on-site)

To apply, send your resume and cover letter to:

employment@werklundcentre.ca

Closing Date: October 7, 2025

# **WHO WE ARE**

Werklund Centre (formerly Arts Commons) is the steward of Western Canada's largest arts centre and the artistic and civic cornerstone of Calgary's downtown core that fosters the arts through live performance, educational opportunities, and artist development. For 40 years, it has been a key contributor to the social, economic, cultural, and intellectual life and well-being of Calgarians—a commitment that is being renewed through the Werklund Centre Transformation project, the largest cultural infrastructure project in Canadian history.

# Our Belief

That equitable access to the arts is a human right

#### **Our Responsibility**

To redefine a bold and adventurous Calgary by championing and investing in creativity

#### **Our Mission**

To be an inspirational force where artists, community and organizations celebrate cultural identities, experience the full breadth of human emotions, and ignite positive change

#### WHAT WE OFFER

**Employee Promise** 

We cultivate a diverse community that encourages collaboration, connection, and empowerment.

On top of the excitement of working with a team of committed performing and visual arts professionals & enthusiasts at one of Canada's top performing arts facilities, Werklund Centre offers:

- A collaborative, engaging and values driven work environment
- Starting wage of \$16/hr
- Paid sick days benefit for hourly staff
- Access to discounted tickets to Werklund Centre Presents programming

#### **WHAT WE VALUE**

We are looking for individuals who share our vision of building a creative and compassionate society, inspired through the arts. Our team is made up of people with a diverse range of interests — singers, actors, musicians, playwrights, coaches, teachers, gamers, bakers, photographers, athletes, dancers. People whose interests encompass the widest spectrum. We even have furry, four-legged friends in the office. We value people who strive to do the right thing, and work to be their best. People with open minds, hearts, and arms.

**OPEN POSITION: BARSTAFF** 

#### WHAT YOU WILL GET TO DO HERE

This position is part of the Client & Patron Services team which encompasses the entire Front of House operation at Werklund Centre and is comprised of ushers, door staff, coat check attendants, bartenders and more!

Every day you are immersed into a creative and engaging environment as you are responsible for bartending duties within the facility's theatre venues, including: Martha Cohen Theatre, Engineered Air Theatre, Jack Singer Concert Hall, and special events.

In addition to event bartending and general bar operations duties, Bar Staff contribute to the team-based Front of House environment by possessing sufficient knowledge of the venues to provide basic directions to patrons, welcoming and assisting visitors, serving patrons safely and accurately, and efficiently regulating the flow of patrons within the bars.

### Where you fit within our ecosystem

The Client & Patron Services team is part of the Venue Operations department, which is responsible for liaising with clients, booking events, providing Front of House services to ensure the smooth execution of events, and maintaining the day-to-day operations of Werklund Centre' venues and facilities. This role works closely with the Event Services, Production, and Stage Door Security teams, as well as members of Resident Companies and volunteer teams.

#### YOU WILL BE A GREAT FIT IF YOU...

#### Must haves:

- Commitment to providing superior customer service while displaying high levels of professionalism, especially in situations which may require the refusal of bar service in a professional manner
- An ability to build good working relationships and possess strong communication skills as required for interactions
  with a wide range of people including customers and colleagues
- The ability to work calmly and efficiently, and make quick decisions under pressure
- Uphold AGLC regulations while exhibiting a strong attention to cleanliness and accuracy in dealing with beverage and concession sales
- · Basic math skills with strong attention to accuracy and detail
- · Ability to work well within a team
- Adaptability to ever-changing work environments
- Strong awareness of surroundings in order to recognize potential issues with customers
- Valid ProServe Certification
- A passion for the arts!
- Applicants must be 18+ years of age

#### Nice to have:

- Ability to lift up to 50 lbs., an asset
- · First Aid Certification and valid ProTect, an asset
- Previous bartending experience especially for events or in theatre spaces, an asset

If you are interested in applying to this exciting opportunity, please forward your resume (required) and cover letter (optional) in confidence to:

Human Resources Werklund Centre 205 - 8th Ave SE Calgary, Alberta T2G 0K9 Email: employment@werklundcentre.ca

Interviews will be conducted on an on-going basis and the job posting will officially close when a suitable candidate is found. While we hope to fill this position as earliest as possible, our commitment to finding the right candidate may require more time

We thank all interested applicants in advance but will only be contacting those selected for an interview.

If you have any specific questions to ask in relation to the role, please send them to the email address above and a member of our team will do our best to respond to you in a timely manner.

#### Commitment to Inclusion, Diversity, Equity & Accessibility

As part of our organization's commitment to IDEA, we work to remove barriers in collaboration with a broad range of voices. Removing these barriers begins with the hiring process. To that end, we are committed to recruiting, hiring, training, and promoting qualified people of all backgrounds, and providing accessible employment practices. Requests for accommodation can be made at any stage of the recruitment process, and applicants are asked to make their accommodation needs known.

We strongly encourage applicants who identify as part of underrepresented groups, including women, people of colour and those with disabilities to apply. Even if your past experiences do not align perfectly with every qualification, we strongly encourage you to apply anyway! An excitement and passion for Werklund Centre can go a long way here, whether it's in this role or another